

24PORT L2 INTELLIGENT POE SWITCH

# **SWP-0224FP**

PLANEX COMMUNICATIONS INC.

#### First Edition V1 February 2006

#### **Federal Communications Commission Statement**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with manufacturer's instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**WARNING!** The use of shielded cables for connection of the monitor to the graphics card is required to assure compliance with FCC regulations. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

#### **Canadian Department of Communications Statement**

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

This class A digital apparatus complies with Canadian ICES-003.

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# 1 Introduction

Congratulations on becoming the owner of the SWP-0224FP L2 managed switch! You may now manage your LAN (local area network) through a friendly and powerful user interface.

This user guide tells you how to set up the SWP-0224FP L2 managed switch, and how to customize its configuration to get the most out of this product.

# 1.1 L2 managed features

- 24 10/100/1000BASE-TX auto-sensing Fast Ethernet ports
- Two 10/100/1000BASE-T auto-sensing Gigabit Ethernet switching port
- Two small form factor (SFP) Gigabit interface converter (GBIC) slots
- 802.1D/802.1w transparent bridge/spanning tree protocol/rapid spanning tree protocol
- 8K MAC address cache with hardware-assisted aging
- 802.3x flow control
- 802.1Q-based tagged VLAN, up to 256 VLANs
- 802.1p class of service, 4 queues per port
- IGMP snooping support ( See 4.5.5 IGMP snooping )
- 802.3ad link aggregation (manual and LACP), up to 15 trunk groups
- Port Mirroring
- 802.1X port-based network access control
- RADIUS remote authentication dial-in user service
- RMON: support 4 groups (1, 2, 3, 9)
- SNMP v1, v2, v3
- MIB-II
- Enterprise MIB for PSU, fan, and system temperature, voltage
- Telnet or SSH remote login
- FTP for firmware update and configuration backup
- Syslog.

- Command Line Interpreter through console, telnet and SSH
- Web GUI
- LEDs for port link status
- LEDs system, fan, and PoE status

#### 1.2 Conventions used in this document

#### 1.2.1 Notations

- Acronyms are defined the first time they appear in text and in the glossary.
- For brevity, the SWP-0224FP switch is referred to as "the switch."
- The terms *LAN* and *network* are used interchangeably to refer to a group of Ethernet-connected computers at one site.

#### 1.2.2 Typography

- *Italics* are used to present the parameters for the command line interpreter.
- Boldface type text is used for items you select from menus and drop-down lists, and text strings you type when prompted by the program.

#### 1.2.3 Symbols

This document uses the following icons to call your attention to specific instructions or explanations.



Provides clarification or additional information on the current topic.



Explains terms or acronyms that may be unfamiliar to many readers. These terms are also included in the Glossary.



Provides messages of high importance, including messages relating to personal safety or system integrity.

# 2 Getting to know the SWP-0224FP

# 2.1 Package contents

The SWP-0224FP switch package comes with the following items:

- SWP-0224FP 24PORT L2 INTELLIGENT PoE SWITCH
- AC Power cord
- Null modem cable for console interface (DB9)
- Rack installation kit (two brackets with six #6-32 screws)
- CD-ROM(User's Manual, Private-MIB file)
- Warranty card
- Safety notice

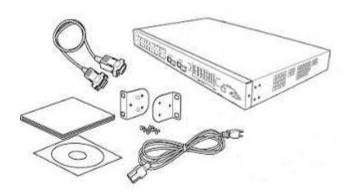


Figure 1. SWP-0224FP package contents

#### 2.2 Front Panel

The front panel includes LED indicators that show the system, fan, PoE, and port status.



Figure 2. Front panel

Table 1. Front panel labels and LEDs

Label	Color	Status	Description
SYSTEM	Green	On	Unit is powered on
		Flashing	Self-test, INIT, or downloading
	Amber	On	Abnormal temperature or voltage
	Off		No power
FAN	Green	On	Both fans are working properly
	Amber	On	Both or either one of the fans stopped
PoE Module	Green	On	PoE module is connected and ready to provide power
	Amber	On	PoE module is in failure
10/100 port	Green	On	Link is present; port is enabled
status		Flashing	Data is being transmitted/received
	Off		No Ethernet link
	Amber	On	Link is present, but port is disabled either manually or by spanning tree
		Flashing	Port is in one of the STP blocking, listening and learning state
PoE port	Green	On	PD is connected and ready to provide power
status		Flashing	PD is off due to a fault on the port
	Off		PD is not connected, or not a valid power device
10/100/1000 port status	Green	On	Link (RJ-45 or SFP) is present; port is enabled
		Flashing	Data is being transmitted/received
	Off		No Ethernet link
	Amber	On	Link is present, but port is disabled either manually or by spanning tree
		Flashing	Port is in one of the STP blocking, listening and learning state
10/100/1000	Green	On	1000Mbps (RJ-45 or SFP)
port speed	Amber	On	100Mbps (RJ-45)
	Off		10Mbps (RJ-45)

#### 2.3 Rear Panel

The switch rear panel contains the fan and power connections.

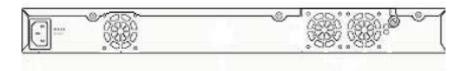


Figure 3. Rear panel

Table 2. Rear panel labels

No.	Label	Description
1	Power Connector	Connects to the supplied power cord
2	FAN1 – FAN2,FAN3	System fans

# 2.4 Technical specifications

Table 3. Technical specifications

Physical Dimensions	imensions 442mm(W) X 44 mm(H) X 320mm(D)			
Power	Input	Consumption		
	100-240V AC/2.5A 50-60Hz	< 225 watts		
Environmental Ranges		Operating	Storage	
	Temperature	0 to 40℃	-20 to 60°C	
	Humidity	35 to 85%	10 to 95%	

# 3 Quick start guide

This section provides the basic instructions to set up the SWP-0224FP environment.

Part 1 shows you how to install the SWP-0224FP on a flat surface or on a rack.

Part 2 provides instructions to set up the hardware.

Part 3 shows you how to configure basic settings on the SWP-0224FP.

Obtain the following information from your network administrator before proceeding:

IP address for the switch

Default gateway for the network

Network mask for this network

# 3.1 Part 1 — Installing the hardware

Connect the device to the power outlet, and your computer or network.

Figure 4 illustrates the hardware connections.

#### 3.1.1 Installing the switch on a flat surface

The switch should be installed on a level surface that can support the weight of the switches and their accessories. Attach four rubber pads on the marked location on the bottom of the switch.

# 3.1.2 Mounting the switch on a rack

- 1. Attach brackets to each side of the switch and make the posts insert to the switch.
- Insert and tighten two screws to securely attach the bracket to the rack on each side.

## 3.2 Part 2 — Setting up the switch

Connect the device to the power outlet, and your computer or network. See Figure 4.

#### 3.2.1 Connect the console port

For console management, use an RS232 (DB9) cable to connect the switch. If you want to use WEB interface, connect your PC to the switch using the Ethernet cable.

#### 3.2.2 Connect to the computers or a LAN

You can use Ethernet cable to connect computers directly to the switch ports. You can also connect hubs/switches to the switch ports by Ethernet cables. You can use either the crossover or straight-through Ethernet cable to connect computers, hubs, or switches.



Use a twisted-pair Category 5 Ethernet cable to connect the 1000BASE-T port. Otherwise, the link speed can not reach 1Gbps.

#### 3.2.3 Attach the power adapter

- Connect the AC power cord to the POWER receptacle on the back of the switch and plug the other end of the power cord into a wall outlet or a power strip.
- 2. Check the front LED indicators with the description in Table 4. If the LEDs light up as described, the switch hardware is working properly.

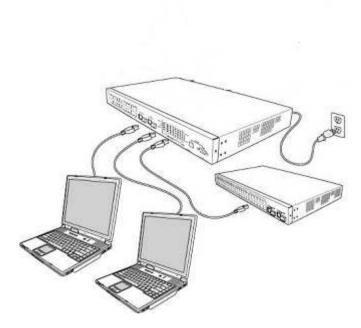


Figure 4. Overview of Hardware Connections

Table 4.	LED Indicators
I UDIC T.	LLD III alcators

No.	LED	Description
1	System	Solid green indicates that the device is turned on. If this light is off, check if the power adapter if attached to the switch and plugged into a power source.
2	Fan	Solid green indicates that all fans work properly
3	PoE	Solid green indicates that PoE module is connected.
4	Switch ports [1] to [26]	Solid green indicates that the device can communicate with the LAN, or flashing when the device is sending or receiving data from your LAN computer.
5	PoE ports [1] to [24]	Solid green indicates that PD is connected, or flashing when PD is off due to a fault on the port

# 3.3 Part 3 — Basic switch setting for management

After completing the hardware connections, configure the basic settings for your switch. You can manage the switch using the following methods:

- Web interface: the switch has a set of pages to allow to you manage it using Java<sup>®</sup>-enabled IE5.5 or higher version.
- Command Line Interface: use console port to manage the switch.

#### 3.3.1 Setting up through the console port

 Use the supplied crossover RS-232 cable to connect to the console port on the back of the switch. This port is a male DB-9 connector, implemented as data terminal equipment (DTE) connection. Tighten the retaining screws on the cable to secure it on the connector. Connect the other end of the cable to a PC running terminal emulation software, e.g. Hyper Terminal.

- 2. Make sure the settings of your terminal emulation software as follows:
  - a) Choose the appropriate serial port number
  - b) Set the data baud rate to 9600
  - c) Set the data format to no parity, 8 data bits and 1 stop bit
  - d) No flow control
  - e) Set VT100 for emulation mode
- 3. After setting up the terminal, you can see the prompt "(PLANEX)%" on the terminal.
- 4. Type "login" to access the command line interface. The default user name is "admin". Skip the password by pressing **<Enter>**.



You can change the password at any time through CLI (see section 5.3.1). To protect your switch from unauthorized access, you must change the default password as soon as possible.

- 5. Follow these steps to assign an IP address to the switch:
  - f) Type "net interface ip sw0 <your ip address> <your network mask>". For example, if your switch IP is 192.168.10.1 and the network mask is 255.255.255.0. Then you should type "net interface ip sw0 192.168.10.1 255.255.255.0".
  - g) If the switch has to be managed across networks, then a default gateway or a static route entry is required. Type "net route static add 0.0.0.0 <your network gateway IP> 0.0.0.0 1" as your default route entry, as shown in Figure 5.

```
(PLANEX)% login
user name: admin
password:

user 'admin' logged in

(PLANEX)% net interface ip sw0 192.168.1.1 255.255.255.0

IP address set successfully

(PLANEX)% net route static add 0.0.0.0 192.168.1.254 0.0.0.0 1

Route added successfully

Specific route is added successfully

(PLANEX)% _
```

Figure 5. Login and IP setup Screen

#### 3.3.2 Setting up through the Web interface

To successfully connect your PC to the switch, your PC must a valid IP in your network. Contact your network administrator to obtain a valid IP for the switch. If you wish to change the default IP address of the switch, follow section 3.3.1 to change the IP address. Since the switch supports DHCP client function, a valid static IP for the switch can be configured or get a dynamic IP by DHCP client through Web interface.

- 1. It is not necessary to login Web interface at the first time to use Web interface because the default configuration for Web access authentication is disabled. To secure the system configuration, please enable the authentication function at the "Administration" page under "System" category. Skip step 2 if the authentication is disabled.
- At any PC connected to the network that the switch can access, open your Web browser (Internet Explorer), and type the following URL in the address/location box, and press < Enter>:

#### http://192.168.1.1

This is the factory default IP address of the switch.

A login screen appears, as shown in Figure 6.



Figure 6. Login Screen

Enter your user name and password, and then click to enter the Configuration Manager. Use the following defaults the first time you log into this interface:

Default User Name: admin

Default Password: (no password)



You can change the password at any time (see section 5.3.1 System Commands).

- To setup a new IP address, click "System", then "IP Setup" (see Figure 7). Fill in the IP address, network mask and default gateway, then click
- 4. If your new address is different from the default, the browser can not update the switch status window or retrieve any page. This is normal. You have to retype the new IP address in the address/location box, and press **<Enter>**. The WEB link returns.
- 5. To enable authentication for Web access, click "Administration" on the menu list, then select "Enabled" to start the protection.

A login window appears immediately after you click on the next page.

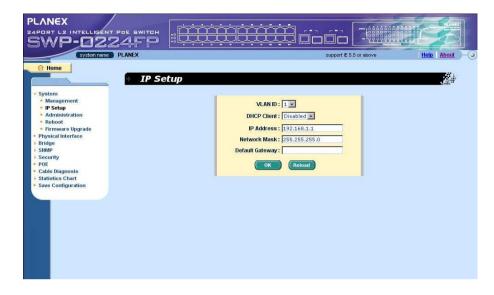


Figure 7. IP Setup

# 4 Management with the Web Interface

The switch provides Web pages that allow switch management through the Internet. The program is designed to work best with Microsoft Internet Explorer® 5.5, or later versions. **NOTE:** Netscape is not supported.

# 4.1 Log into Web user interface

1. From a PC, open your web browser, type the following in the web address (or location) box, and press **<Enter>**:

#### http://192.168.1.1

This is the factory default IP address for the switch. A login screen displays, as shown in Figure 8.



Figure 8. Configuration manager login screen



Login is not required if you do not enable Web authentication access (see 3.3.2)"

2. Enter your user name and password, then click \_\_\_\_\_\_\_\_

Use the following defaults the first time you log into the program. You can change the password at any time through CLI interface (see section 5.3.1).

Default User Name: admin

Default Password: <no password>

The home page appears each time you log into the program (see Figure 9).



Figure 9. Home page

# 4.2 Functional layout

Typical web page consists of three separate frames. The top frame has a switch logo and front panel as shown in Figure 10.

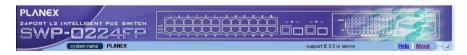


Figure 10. Top frame

The left frame, a menu frame as shown in Figure 11, contains all the features available for switch configuration. These features are grouped into categories, e.g. System, Bridge, etc. You can click on any of these to display a specific configuration page.

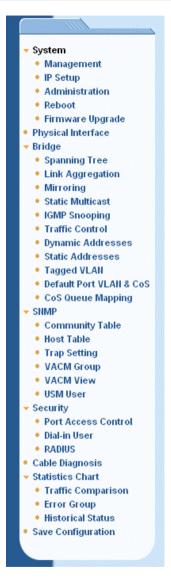


Figure 11. Expanded Menu List

The right frame displays configuration pages or graphics for the statistics. See section 4.3 for details.

#### 4.2.1 Menu navigation tips

- To expand a group of related menus, click on the corresponding group name. The ▶ sign will change to ▼ after expansion.
- To contract a group of related menus: click on the corresponding group name. The ▶ sign will appear next to the group name.
- To open a specific configuration page, click on the desired menu item.

•

## 4.2.2 Commonly used buttons and icons

The following table describes the function for each button and icon used in the application.

Table 5. Commonly used buttons and icons

Button/Icon	Function
ОК	Stores any changes you have made on the current page.
Add	Adds the existing configuration to the system, e.g. a static MAC address or a firewall ACL rule and etc.
Modify	Modifies an existing entry
Remove	Deletes the selected item, e.g. a static route or a filter ACL rule and etc.
Reload	Re-displays the current page with updated statistics or settings.

# 4.3 System Pages

System pages include management, IP setup, administration, reboot, and firmware update function.

#### 4.3.1 Management

The **Management** page contains the following information:

Model Name: product name

MAC Address: switch MAC address

System Name: user assigned name to identify the system (editable)

System Contact (editable)

System Location (editable)

To save any changes and make it effective immediately, click Use to refresh the setting, as shown in Figure 12.

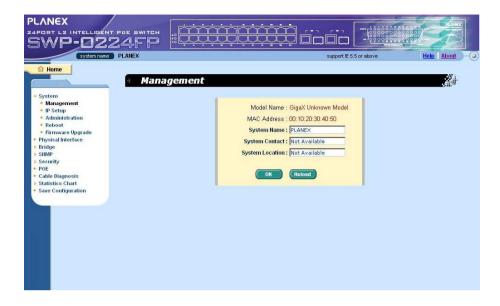


Figure 12. Management

#### 4.3.2 IP Setup

The switch supports dynamic IP and static IP assignment. The dynamic IP is get from a DHCP server within the same VLAN. The **IP Setup** page contains the following editable information:

VLAN ID: Specify a VLAN ID to system management interface. It is necessary to be within the same VLAN for management usages.

DHCP Client: Enable DHCP to get a dynamic IP address, or disable DHCP to specify a static IP address. The DHCP server must be reachable within the management VLAN.

IP Address: assign a static IP address to the switch management interface.

Network Mask

**Default Gateway** 

To save any changes and make it effective immediately, click OK. Use to refresh the setting, as shown in Figure 13.

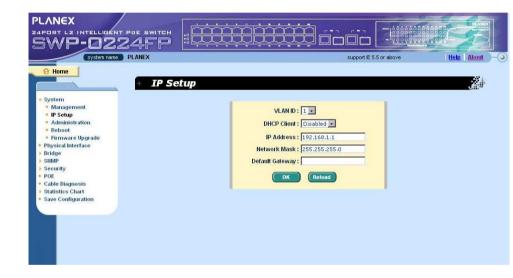


Figure 13. IP Setup

#### 4.3.3 Administration

The **Administration** page allows you enable or disable the authentication for web user by *password protection*. The default setting for web access does not require any authentication.

To save any changes and make it effective immediately, click Use to refresh the setting, as shown in Figure 14. When you enable the password protection, you have to login again immediately.



You can change the password at any time through the CLI interface



Figure 14. Administration

#### 4.3.4 Reboot

The **Reboot** page contains a Reboot button. Clicking the button reboots the system.



Rebooting the system stops the network traffic and terminates the Web interface connection.

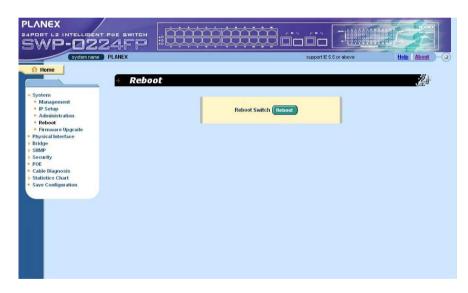


Figure 15. Reboot

#### 4.3.5 Firmware Upgrade

The **Firmware** page contains the following information:

Hardware Version: shows the hardware revision number.

Boot ROM Version: shows the version of the boot code

Firmware Version: shows the current running firmware version. This number will be updated after the firmware update.

Enter the firmware location into the firmware space directly, or click to choose the file name of the firmware from prompt window. Click to update the switch firmware. See Figure 16 for reference.



Clicking the upload button loads the assigned firmware to the switch, then reboot system after a successful firmware update. You have to re-login to Web interface again

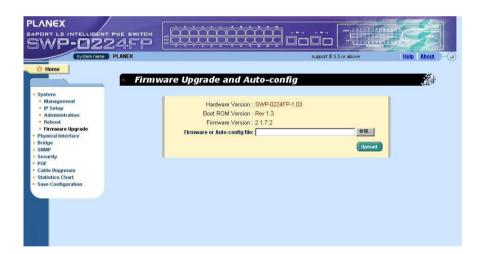


Figure 16. Firmware Upgrade

# 4.4 Physical Interface

The **Physical Interface** displays the Ethernet port status in real time. You can configure the port in following fields:

Port: select the port to configure

Admin: disable/enable the port

Mode: set the speed and duplex mode

Flow Control: enable/disable 802.3x flow control mechanism

Port Status Window: displays the following information for each port

- a) Link status: the link speed and duplex for an existing link, otherwise link is down
- b) State: the STP state
- c) Admin: the setting value to disable or enable the port
- d) Mode: the setting value for link speed and duplex mode
- e) Flow Control: the setting value to enable or disable 802.3x flow control mechanism

Select the corresponding port number and configure the port setting, then click

on the button. The field you change will update the content of the display window. However, the new settings do not take effect until the "Save Configuration" is executed.

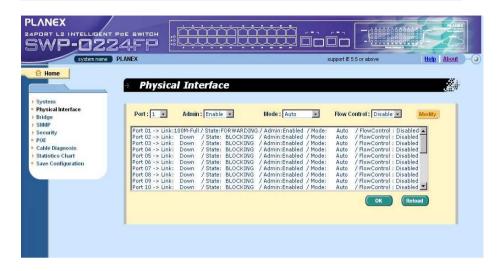


Figure 17. Physical Interface

# 4.5 Bridge

The **Bridge** page group contains most layer 2 configurations, like link aggregation, STP etc.

# 4.5.1 Spanning Tree

The configuration page for Spanning Tree Protocol can disable and enable the feature in runtime. This page consists of three parts.

The first part shows the root information. It tells user the STP setting about the root switch.

The second part is the STP setting. The following options are available:

Disable/STP Enable/RSTP Enabled: Turn the STP/RSTP off/on. When you turn the STP/RSTP on, STP/RSTP will use the following settings if the switch is the root switch.

Hello Time: the interval between the generation of configuration BPDU

Max Age: a timeout value to be used by all Bridges in the LAN

Forward Delay: a timeout value to be used by all bridges in the LAN

Bridge Priority: the switch priority in the LAN

The third part is the port setting. It contains a display window to show the current configuration for each port. You click Modify to change the port setting for STP/RSTP. The following fields are available:

Port: select the corresponding port to configure

Priority: the port priority in the switch. Low numeric value indicates a high priority. The port with lower priority is more likely to be blocked by STP if a network loop is detected. The valid value is from 0 to 240.

Path Cost: the valid value is from 1 to 200000000 or Auto. The path cost of the user configure is displayed in the AdminCost, and the operation path cost is displayed in the OperCost. The higher cost is more likely to be blocked by STP if a network loop is detected.

Edge Port: All ports are set to be edge ports by default. Edge port becomes STP port when BPDU is received. Also, it takes very short time for an edge port to be in forwarding state.

Point-to-point: Auto/Yes/No. A full duplex link is considered as a point-to-point link. Otherwise, it is a shared link. Point-to-point link may have less convergence time. Auto is recommended in most cases.

Click to make the settings effective. Click Reload to refresh the settings to current value.



Figure 18. Spanning Tree

## 4.5.2 Link Aggregation

The page configures the link aggregation group (port trunking). The switch can have 15 link aggregation groups.

Show Trunk: Select "Add a new Trunk" for a new created group. Or select an existed group to display on the following fields and port icons.

Name: the group name.

Trunk ID: a number to identify the trunk group besides the group name.

LACP: Enable/Disable LCAP on selected trunk. LACP mode is fixed to be Active.

Remove Trunk: Remove the selected trunk.

Port Icons: these port icons are listed in a way like the front panel. You have to click on the icon the select the group members. The port can be removed from the group by clicking the selected port again.

Click to make the setting send to the switch (HTTP server). Click to refresh the settings to current value. To make the configuration effective, go to "Save Configuration" page, then click save.

You have to check the runtime link speed and duplex mode to make sure the trunk is physically active. Go to *Physical Interface* and check the link mode in the runtime status window for the trunk ports. If all the trunk members are in the same speed and full duplex mode, then the trunk group is set up successfully. If one of the members is not in the same speed or full duplex mode, the trunk is not set correctly. Check the link partner and change the settings to have the same speed and full duplex mode for all the members of your trunk group.

- All the ports in the link aggregation group MUST operate in full-duplex mode at the same speed.
- All the ports in the link aggregation group MUST be configured in auto-negotiation mode or full duplex mode. This configuration will make the full duplex link possible. If you set the ports in full duplex force mode, then the link partner MUST have the same setting. Otherwise the link aggregation could operate abnormally.
- All the ports in the link aggregation group MUST have the same VLAN setting.
- All the ports in the link aggregation group are treated as a single logical link. That is, if any member changes an attribute, the others will change too. For example, a trunk group consists of port 1 and 2. If the VLAN of port 1



changes, the VLAN of port 2 also changes with port 1.

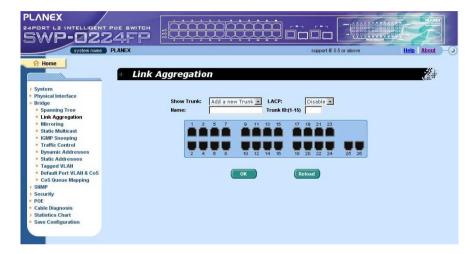


Figure 19. Link aggregation

## 4.5.3 Mirroring

Mirroring, together with a network traffic analyzer, helps you monitor network traffics. You can monitor the selected ports for egress or ingress packets.

**Mirror Mode:** Enables or disables the mirror function for the selected group.

**Monitor Port:** Receives the copies of all the traffics in the selected mirrored ports.

The monitor port can not belong to any link aggregation group.



The monitor port can not operate as a normal switch port. It does not switch packets or do address learning.

Only supports 8 egress ports to be mirrored, and the monitored egress packets will be untag.

Click to make the setting send to the switch (HTTP server). Click to refresh the settings to current value.

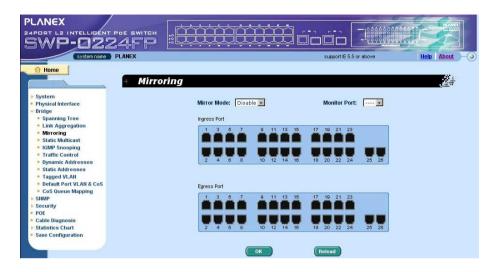


Figure 20. Mirroring page

### 4.5.4 Static Multicast

This page can add multicast addresses into the multicast table. The switch can hold up to 127 multicast entries. All the ports in the group will forward the specified multicast packets to other ports in the group.

Show Group: selects "Add a new Group" to enter a new entry. Or select an existing group address to display

MAC Address: selects the multicast address

VLAN: selects the vlan group

Click to make the setting effective. Click reload to refresh the settings to current value.

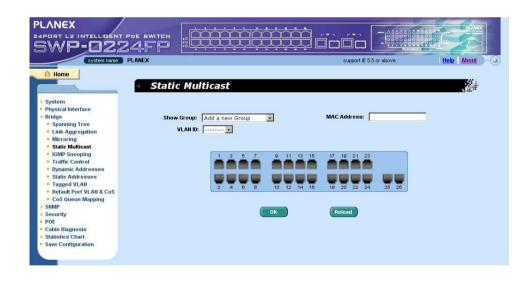


Figure 21. Static Multicast

### 4.5.5 IGMP Snooping

IGMP snooping helps to reduce the multicast traffics on the network by allowing the IGMP snooping function to be turned on or off. When turned on, the switch snoops the IGMP packets and puts the new group into the multicast table. However, if the static entries occupy all 127 spaces, the IGMP snoop does not work normally. The switch only allows 127-layer 2 multicast group.

#### **NOTICE**

IGMP snooping function isn't supported in F/W version 2.1.7.2.

IGMP snooping function will be supported in the next release F/W version.

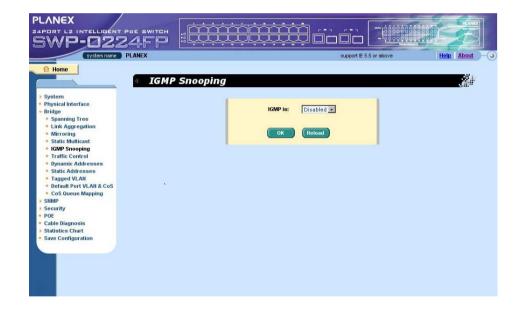


Figure 22. IGMP Snooping

#### 4.5.6 Traffic Control

Traffic control prevents the switch bandwidth from flooding packets including broadcast packets, multicast packets. The limit number is a threshold to limit the total number of the checked type packets. For example, if broadcast / multicast is enabled, the traffic amount of each type will not exceed the limit

value. Click to save the new configuration. To make the configuration effective, go to "Save Configuration" page, then click



Figure 23. Traffic Control

### 4.5.7 Dynamic Addresses

Configuration" page, then click on

This page displays the result of dynamic MAC address lookup by port, VLAN ID, or specified MAC address. The dynamic address is the MAC address learned by switch, it will age out from the address table if the address is not learned again during the age time. User can set the age time by entering a valid number from 15 to 3825 in seconds. Then click on to save the new age value. To make the configuration effective, please go to "Save

You can look up MAC addresses by checking the port, VLAN ID, or/and MAC address, then click on Query. The address window will display the result of the query.

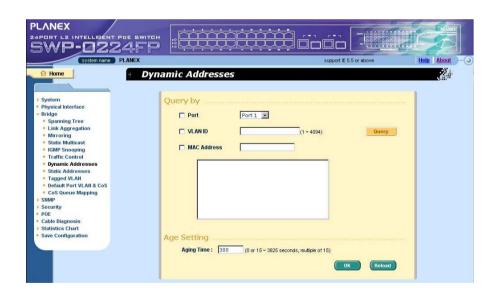


Figure 24. Dynamic Address

#### 4.5.8 Static Addresses

You can add a MAC address into the switch address table. The MAC address added by this way will not age out from the address table. We call it static address.

MAC Address: enter the MAC address

VLAN ID: enter the VLAN ID that the MAC belongs

Port Selection: select the port which the MAC belongs

Discard on: you can do packet filtering when the MAC address appears in the packets as destination address.

Click on when you create a new static MAC address by the above information. Then you will see the new added entry shows in the address window. In one page, 15 entries can be displayed in the address window. When you create more than 15 entries, the new added entries will display in the next page. You can click on First, Previous, Next, or Last to go through the pages of static MAC address, or input the page number and then click on Go. You can remove the existed address by selecting the entry with the mouse, then clicking on Remove. The Modify button updates the existed MAC address entries. You can look up a static MAC addresses by input the MAC Query . The address window will mark address and VLAN ID, then click on the result of the query. Click to save effective. Click Reload to refresh the settings to current value. To make the configuration effective, please go to Save "save configuration" page, then click

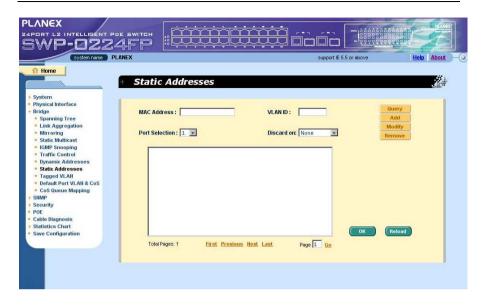


Figure 25. Static Address

## 4.5.9 Tagged VLAN

You can set up to 256 VLAN groups and show VLAN group in this page. There is a default VLAN created by the switch. It cannot be removed at all. This feature prevents the switch from malfunctions. You can remove any existed VLAN except the default VLAN.

You can assign the port to be a tagged port or an untagged port by toggling the port button. There are three types of button displays:

"U" type: untagged port that will remove VLAN tags from the transmitted packets.

"T" type: All packets transmitted from this port will be tagged.

"Blank" type: This port is not a member of the VLAN group.

If one untagged port belongs to two or more VLAN groups at the same time, it will confuse the switch and cause flooding traffics. To prevent it, the switch only allows one untagged port belongs to one VLAN at the same time. That is, the untagged port belongs to the VLAN group which is called "PVID" and configured in the "Default Port VLAN & CoS" page. If you want to assign an untagged port from one VLAN to another, you have to remove it from the original VLAN, or change it to be tagged in the original VLAN first.

Show VLAN: select the existed VLAN to display or select "Add a new VLAN" to create a new VLAN group

Name: the VLAN name

VLAN ID: this field requires user to enter the VLAN ID when a new VLAN is created

Remove VLAN: Remove a existed VLAN. This field disappears in VLAN creation page.

Click on ok to save the configuration. To make the configuration effective, go to "Save Configuration" page, then click on Save.

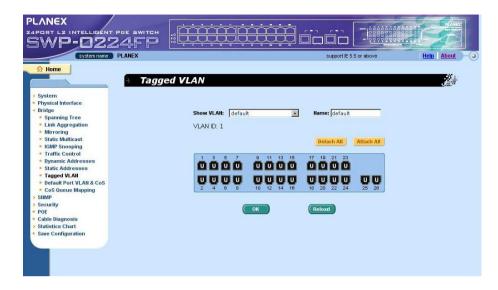


Figure 26. Tagged VLAN

### 4.5.10 Default Port VLAN and CoS

Some VLAN tag related field settings for each port are included in this page. It includes:

Port: select the port to configure

PVID: port-based VLAN ID. Every untagged packet received from this port will be tagged with this VLAN group ID

CoS (Class of Service) value: every untagged packet received from this port will be assigned to this CoS in the VLAN tagged.

Click on to change the content in the port list window. Click on to save the configuration. To make the configuration effective, go to "Save Configuration" page, then click Save.

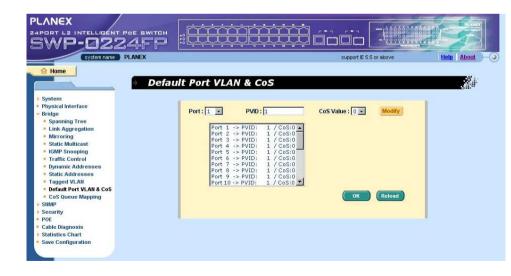


Figure 27. Default Port VLAN and CoS

## 4.5.11 CoS Queue Mapping

The switch supports 4 egress queues for each port. For each queue, you can specify the scheduling types as follows:

- Strict priority scheduling: each CoS value can map into one of the four queues. The queue 4 has the highest priority to transmit the packets. And packets in the low-priority queue do not transmit until all the high-priority queues become empty. In Strict priority scheduling, weight settings always zero.
- Weighted round-robin (WRR) scheduling: WRR scheduling requires you to specify a number the indicates the importance (weight) of the queue relative to other CoS queues. WRR scheduling prevents the low-priority queues from being completely neglected during periods of high-priority traffic. The WRR scheduling transmits some packets from each queue in turn. The number of packets it sends corresponds to the relative importance of the queue. For example, if Queue1 has a weight of 1 and Queue2 has a weight of 2, one packet is sent from the Queue1 for every two that are sent from the Queue2. By using this scheduling, low-priority queues have the opportunity to send packets even through the high-priority queues are not empty. The fixed weights are 1,2,4,8.

Click to save the configuration. Click on Reload to refresh the settings to current value. To make the configuration effective, go to "Save Configuration" page, then click

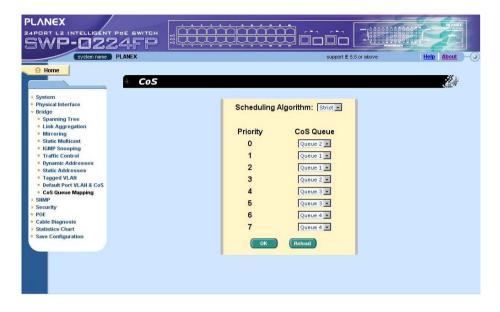


Figure 28. Cos Queue Mapping

## **4.6** SNMP

This group offers the SNMP configuration including **Community Table**, **Host Table**, and *Trap* **Setting**. **To provide more secure management and access control**, **SNMPv3** is supported.

### 4.6.1 Community Table

You can type different community names and specify whether the community has the privilege to make a setting (write access) by checking the box. Click to save the configuration permanently or Reload to refresh the page.

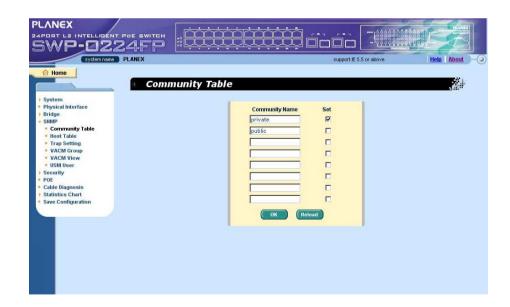


Figure 29. Community Table

### 4.6.2 Host Table

This page links host IP address to the community name that is entered in **Community Table** page. Type an IP address and select the community name from the drop-down list. Click to save the configuration permanently or Reload to refresh the page.

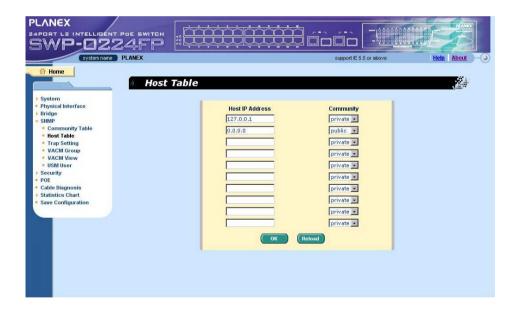


Figure 30. Host Table

## 4.6.3 Trap Setting

By setting trap destination IP addresses and community names, you can enable SNMP trap function to send trap packets in different versions (v1 or v2c). Click to save the configuration permanently or Reload to refresh the page.

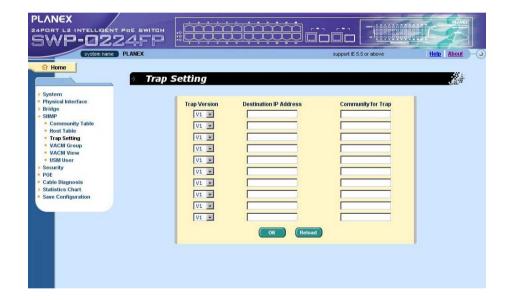


Figure 31. Trap Setting

## 4.6.4 VACM Group

VACM(View-based Access Control Model) Group is used to configure the information of SNMPV3 VACM Group.

Group Name: enter the security group name.

Read View Name: enter the Read View Name that the Group belongs. The related SNMP messages are Get, GetNext, GetBulk.

Write View Name: enter the Write View Name that the Group belongs. The related SNMP message is Set.

Notify View Name: enter the Notify View Name that the Group belongs. The related SNMP messages are Trap, Report..

Security Model: enter the Security Model Name that the Group belongs. Any is suitable for v1,v2,v3. USM is SNMPv3 related.

Security level: enter the Security level Name that the Group belongs. Only NoAuth, AuthNopriv, AuthPriv can be chosen.

Click on the Add when you create a new VACM group entry by the above information. Then you will see the new added entry shows in the group window. You can remove the existed group by selecting the entry with the mouse, then clicking on Remove. The Modify button updates the existed VACM Group entries. Click to save effectively. Click Reload to refresh the settings to current value. To make the configuration effective, please go to "Save Configuration" page, then click on



Figure 32. VACM Group

#### 4.6.5 VACM View

VACM (View-based Access Control Model) View is used to view the information of SNMPV3 VACM Group.

View Name: enter the security group name.

View Type: select the View Type that the View belongs. Included or Excluded when View Subtree matches the Oid in the SNMPv3 message.

View Subtree: enter the View Subtree that the View belongs. The Subtree is the Oid to match the Oid in the SNMPv3 message. The match is good when the subtree is shorter than the Oid in the SNMPv3 message.

View Mask: enter the View Mask that the View belongs. Each bit in the mask represents the digit between the dots of View Subtree from left side. Bit '0' means 'don't care'.

Click on the Add when you create a new VACM View entry by the above information. Then you will see the new added entry shows in the view window. You can remove the existed views by selecting the entry with the mouse, then clicking on Remove. The Modify button updates the existed VACM View entries. Click to save effectively. Click Reload to refresh the settings to current value. To make the configuration effective, please go to "Save Configuration" page, then click on Save



Figure 33. VACM View

### 4.6.6 **USM User**

USM (User-based Security Model) User is used to configure the information of SNMPV3 USM User.

Engine Id: enter the Engine Id that matches the ID in the Manager..

Name: enter Name combined with Engine ID that should match the Name and Engine ID in the Manager.

Auth Protocol: enter the Auth Protocol that Engine ID and Name belong. Only NoAuth, MD5, SHA1 can be chosen. If the NoAuth is chosen, there is no need to enter password.

Auth Password: enter the password that the Auth Protocol belongs. The password needs at least 8 characters or digits.

Priv Protocol: enter the Priv Protocol that Engine ID and Name belong. Only NoPriv ,DES can be chosen. If the NoPriv is chosen, there is no need to enter password.

Priv Password: enter the password that the Priv Protocol belongs. The password needs at least 8 characters or digits.

Click on the Add when you create a new USM User entry by the above information. Then you will see the new added entry shows in the User window. You can remove the existed User by selecting the entry with the mouse, then clicking on Remove. The Modify button updates the existed USM User entries. Click to save effective. Click Reload to refresh the settings to current value. To make the configuration effective, please go to "Save Configuration" page, then click on Save

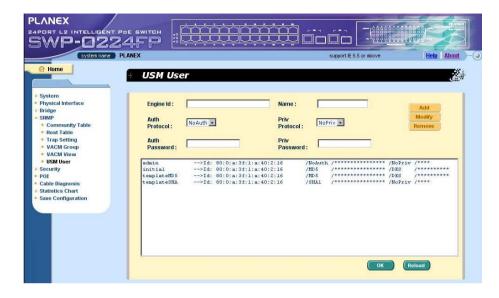


Figure 34. USM User

# 4.7 Security

The switch has the 802.1x port-based security feature. Only authorized hosts are allowed to access the switch port. Traffic is blocked for hosts failed to authenticate themselves. The authentication service is provided by a RADIUS server or the local database in the switch.

The switch also supports dynamic VALN assignment through 802.1x authentication process. The VLAN information for the users/ports should be configured in the authentication server properly before enabling this feature.

### 4.7.1 Port Access Control

Port Access Control is used to configure various 802.1x parameters. 802.1x uses either RADIUS server or local database to authenticate port users.

The first part is the Bridge (Global) settings:

- Reauthentication: Once enabled, the switch will try to authenticate the port user again when the re-authentication time is up.
- Reauthentication Time: If 'Reauthentication' is enabled, this is the interval for the switch to re-send authentication request to the port user.(see above)
- Authentication Method: RADIUS or Local database can be used to authenticate the port user.
- Quiet Period: If authentication failed either from RADIUS or local database, the switch waits upon this time period before sending another authentication request to the port user.
- Retransmission Time: If the port user failed to respond to authentication request from the switch, the switch waits upon this time period before sending another authentication request to the port user.
- Max Reauthentication Attempts: Retry count if the port user failed to respond to authentication requests from the switch.

The second part is the port settings. Please click Modify when you have finished the modifications.

Port: Specify which port to be configured.

- Multi-host: If enabled, all hosts connected to the selected port are allowed
  to use the port if one of the hosts passed the authentication. If disabled,
  only one host among other hosts passed the authentication is allowed to
  use the port.
- Authentication Control: If 'force authorized' is selected, the selected port is forced to be authorized. Thus, traffic from all hosts is allowed to pass. Otherwise, if 'force unauthorized' is selected, the selected port is blocked and no traffic can go through. If 'Auto' is selected, the behavior of the selected port is controlled by 802.1x protocol. All ports should be set to 'Auto' under normal conditions.
- Guest VLAN: Specify a guest VLAN to clients that are not 802.1x-capable.

Click to make the settings effective permanently. Click Reload to refresh the settings to current value.

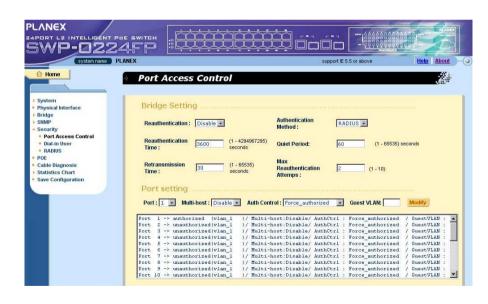


Figure 35. Port Access Control

#### 4.7.2 Dial-In User

Dial-in User is used to define users in the local database of the switch.

- User Name: New user name.
- Password: Password for the new user.
- Confirm Password: Enter the password again.
- Dynamic VLAN: Specify the VLAN ID assigned to the 802.1x-authenticated clients.

Please click Add to add the new user. Click Woodify when you have finished the modifications. Click When you want to remove the selected user. Click to make the settings effective permanently. Click Reload to refresh the settings to current value.

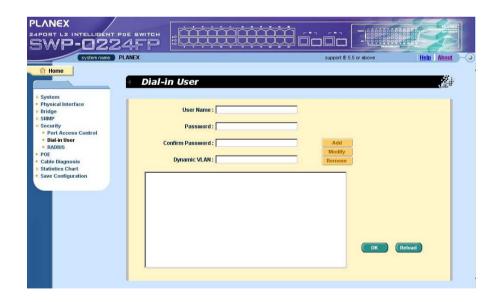


Figure 36. Dial-In user

### **4.7.3 RADIUS**

In order to use external RADIUS server, the following parameters are required to be setup:

- Authentication Server IP: The IP address of the RADIUS server.
- Authentication Server Port: The port number for the RADIUS server is listening to.
- Authentication Server Key: The key is used for communications between SWP-0224FP and the RADIUS server.
- Confirm Authentication Key: Re-type the key entered above.



The VLAN of the RADIUS server connected to the switch must be the same as the VLAN of the system management interface.

Please click to make the settings permanent. Click Reload to refresh the settings to current value.

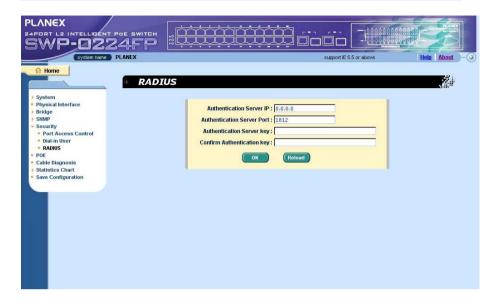


Figure 37. RADIUS

# 4.8 Power over Ethernet (PoE)

PoE provides a way to distribute low-voltage power across the network using existing copper Ethernet cable to an endpoint PD (Powered Device). This centralized, reliable source of power allows network devices such as IP telephones, wireless LAN access points, surveillance cameras, and other embedded appliances to operate without additional power adapters or AC outlets.

The first part is used to view the system information of power sourcing equipment (PSE).

Voltage: current voltage level.

Min Shutdown Voltage: minimum voltage level threshold allowed.

Max Shutdown Voltage: maximum voltage level threshold allowed.

Power Budget: Maximum power available for all ports.

Power Consumption: the actual power consumed from activated ports.

Power Left: Momentary power budget left for used.



The power supply unit (PSU) supports maximum power up to 225W. The PSE has been allocated 180W (168W + 12W) and the rest power is used for main-board.

The second part is the port power settings. You can configure the port power as follows:

Port: select the port to configure

Port State: enable/disable the port power

Priority: set the port priority. Low numeric value indicates a high priority. Assigning the same priority to different ports will arrange the ports according to their physical order, with the lower numeric port having the highest priority. The valid value is from 0 to 47.

Port Status Window: displays the following information for each port

- a) Link status: whether the PD is connected or not
- b) Priority: display the port power priority setting
  Select the corresponding port number and configure the port power setting,
  then click on the Modify button. The field you change will update the
  content of the display window. However, the new settings do not take effect
  until the "Save Configuration" is executed.

Click to make the settings effective permanently. Click refresh the settings to current value. To make the configuration effective, please go to "Save Configuration" page, and then click on save.

You can look up the detailed port power information by selecting the port, then click Query. The port diagnostic window will display the result of the query.



Figure 38. Power over Ethernet

# 4.9 Cable Diagnosis

The major function of Cable Diagnosis is to detect cable fault(open or short) and report the estimated fault location. Moreover, Cable Diagnosis can also detect PHY type (100M, 1000M or 10000M) as well as estimated cable length of normal cable. Cable length estimation only supports Giga speed mode.

Just select a port number and click GO.. Test result shall be displayed accordingly.

Note: When you enable the Cable Diagnosis on a port, the connection of this port will be disconnected during the diagnosis.

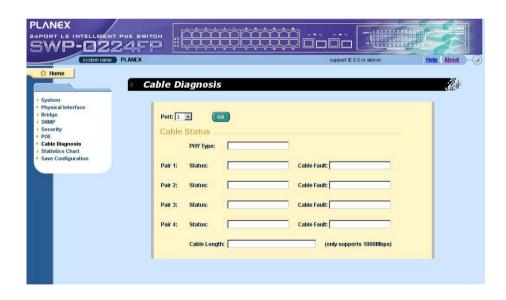


Figure 39. Cable Diagnosis

# 4.9 Statistics Chart

The **Statistics Chart** pages provide network flow in different charts. You can specify the period time to refresh the chart. You can monitor the network traffic amount in different graphic chart by these pages. Most MIB-II counters are displayed in these charts.

Click **Refresh Rate** to set the period for retrieving new data from the switch. You can differentiate the statistics or ports by selecting **Color**. Finally, click on **Draw** to let the browser to draw the graphic chart. Each new **Draw** will reset the statistics display.

## 4.9.1 Traffic Comparison

This page shows the one statistics item for all the ports in one graphic chart. Specify the statistics item to display and click the **Draw**, the browser will show you the update data and refresh the graphic periodically.

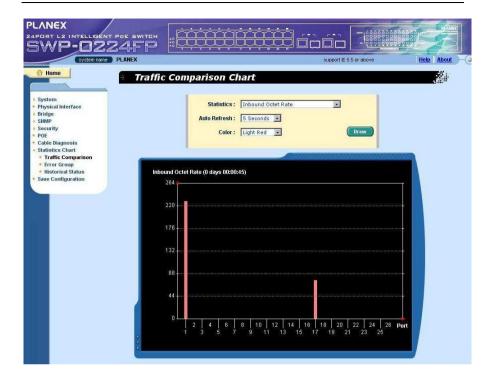


Figure 40. Traffic comparison

# 4.9.2 Error Group

Select the **Port** and display **Color**, then click the **Draw**, the statistics window shows you all the discards or error counts for the specified port. The data is updated periodically.

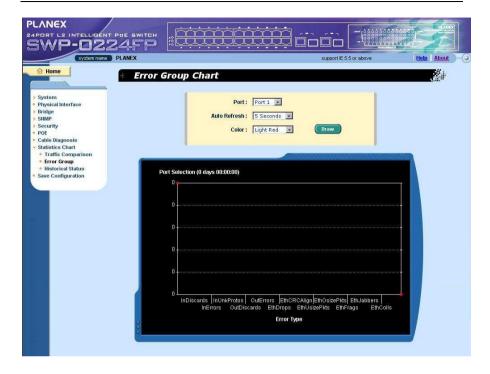


Figure 41. Error group

#### 4.9.3 Historical Status

You can display information for different ports and statistics items in this chart. Since this shows the history of the statistics information, the chart can keep the old data even it is refreshed.

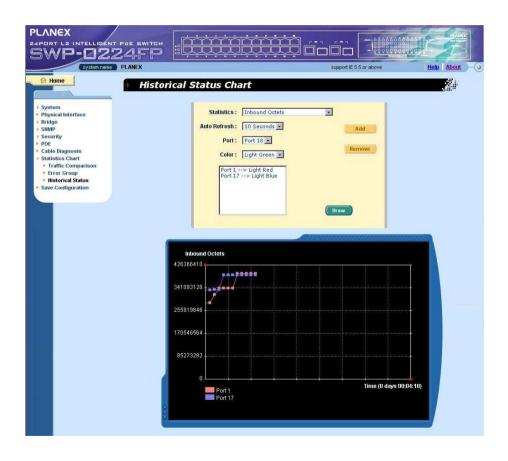


Figure 42. Historical Status

## 4.10 Save Configuration

To save configuration permanently, you should click Save. The setting also takes effective after a successful save.

Sometimes you may want to reset the switch configuration, you can click on Restore to reset the configuration file to factory default. Of course, a system reboot will follow this restoration process.



You will lose all the configurations when you choose to restore the factory default configurations.

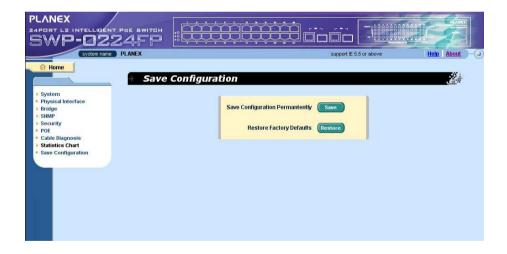


Figure 43. Save Configuration

## 5 Console Interface

This chapter describes how to use console interface to configure the switch. The switch provides RS232 connector to connect your PC. Use a terminal emulator on your PC such as HyperTerminal and command line interpreter to configure the switch. You have to set up the terminal emulator with baud rate 9600, 8 bit data, no parity, and 1 stop bit, and no flow control.

Once you enter CLI mode, type "?" will display all available command help messages. This is very useful when you are not familiar with the CLI commands. The CLI mode times out when idle for 10 minutes. You have to login again to enter CLI mode after the timeout.

All the CLI commands are case sensitive. In order to make them easier to use, you can enter into different category by typing the full command, then this category becomes your working category. Thereafter, you don't have to type "sys" before any sub-commands. For example, "sys" is a command category including a lot of sub-commands. You don't have to type "sys" for the sub-commands once you change your working category to "sys" by typing "sys". The prompt will become "(system name) sys%" when your working category is "sys".

## 5.1 Power On Self Test

POST is executing during the system booting time. It tests system memory, LED and hardware chips on the switchboard. It displays system information as the result of system test and initialization. You can ignore the information until the prompt, "(PLANEX) %", appears (see Figure 44).

```
Step 4
                                          14
>>>>>> PLANEX OS Initialization Start(Phase 2)
System Parameters Reloading ..... [ DONE ]
Layer 2 Functions Initialization ..... [ DONE ]
CLI Command Tree Initialization ..... [ DONE ]
In-ROM File System Initialization ..... [ DONE ]
RADIUSd Initialization .....
SNMPd Initialization .....
Telnetd Initialization .....
HTTPd Initialization ...... [ DONE ]
FTPd Initialization ..... [ DONE ]
SSHd Initialization ..... [ DONE ]
PoE System Initialization ..... [ DONE ]
PLANEX OS Initialization Success.
Step 5
>>>>> Entering CCM(CLI Command Mode) ...
Login is required!
(PLANEX) %
```

Figure 44. CLI interface

#### 5.1.1 Boot ROM Command Mode

During the POST process, you can enter a "**Boot ROM Command**" mode by pressing <ENTER> key as shown in Figure 45.

Figure 45 shows dual images in the switch. One firmware is in Slot 1 and the other firmware is in Slot 2.

Enter the "?" key to show the help messages for all available commands.



Although the commands are helpful in some situation, we STRONGLY suggest users not to use them if you don't know the command function.

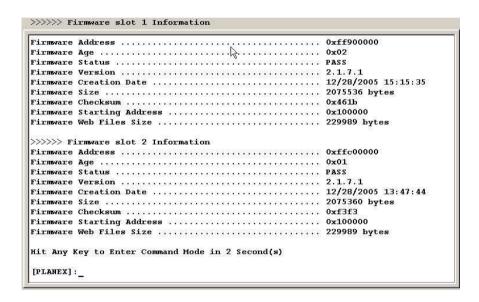


Figure 45. Boot ROM Command Mode

## 5.1.2 Boot ROM Commands

Type "?" in the boot mode to display the valid commands list.

Table 6. Boot ROM commands

Command	Parameters	Usage	Notes
а	NONE	Show MAC address	
b	1 or 2 or a	Dual image support. You can choose the firmware to execute by giving a slot ID, or use "a" for auto select. Auto-select will execute the most updated firmware. This is the default setting.	can use this command to boot up the switch using
С	IP address and mask / None	Configure/ display TFTP client IP address	
g	NONE	Load and execute firmware	
h	NONE	Display online help	
р	NONE	Display current configuration	
r	NONE	System reboot	
S	IP address	Configure/ display TFTP server IP address	
t	NONE	Toggle safe mode	When a configuration file is corrupt or you forget your password, use safe mode to enter CLI mode. Your configuration file is lost in this mode. You need to restore your configuration, or re-configure the system
u	File name	Upload boot module/firmware via network using TFTP protocol	
٧	NONE	Display boot rom version	
w	NONE	Toggle administrator password reset	Reset user ID and password once to default value. Your configuration settings will not be changed.

## 5.2 Login and Logout

By typing "**login**" to enter the CLI mode, you have to give a valid user name and password. As the first time login, you can enter "**admin**" as the user name and bypass the password. For security reason, please change the user name and password after login. Once you forget the use name and password, you may contact PLANEX support team or erase the whole configuration file in the **Boot ROM Command** mode. If you take the second choice, the whole system configuration is lost at the same time. That is, you have to configure the switch again.

You type "logout" to leave the CLI mode safely. This action allows you to secure the CLI mode. The next user has to do login again with authorized user name and password.

## 5.3 CLI Commands

The switch provides CLI commands for all managed functions. The command uses are listed in the categories as the WEB management interface. This way, you can follow the instructions and set up the switch correctly as easily as using WEB interface to configure the switch. "save" command is used to save the configuration to flash. Some CLI command is only effective after "save" command is executed.

Always use "?" to get the available commands list and help.



Always use "/" to get back to the root directory.

Always use ".." to get back to parent directory.

Type the command only to get help for the command

## 5.3.1 System Commands

## [System Name]

Displays the given name of the switch. This is an RFC-1213 defined MIB object in System Group, and provides administrative information on the managed node.

CLI command: sys info name <system name description>

If you put a name in the name description field, the switch system name will be changed into the new one.

#### [System Contact]

Displays the detail information of contact about the switch. This is an RFC-1213 defined MIB object in System Group, and provides contact information on the managed node.

CLI command: sys info contact <system contact description>

If you put the contact description in the contact description field, the switch contact information will be changed to the new one.

#### [System Location]

Displays the physical location of the switch. This is an RFC-1213 defined MIB object in System Group, and provides the location information on the managed node.

CLI command: sys info location <system location description>

Type the location description in the location description field to change the location.

```
(PLANEX) % sys
(PLANEX) sys % info
(PLANEX) sys/info % name
Current system name is PLANEX
(PLANEX) sys/info % name SWP-0224FP
System name is set to SWP-0224FP
(SWP-0224FP) sys/info % ____
```

Figure 46. SYS commands

#### [VLAN ID]

Display the VLAN ID for the switch. It is necessary to be within the same VLAN for management .

CLI command: net interface vlan sw0 < VLAN ID>

## [DHCP Client]

Enable DHCP to get a dynamic IP address, or disable DHCP to specify a static IP address. If you enable DHCP, you can renew or release the IP address for the switch, and use *show* command to display the dynamic IP address.

## CLI command: net interface dhcp sw0 <enable/ disable/ renew/ release/ show>[IP Address]

Displays the static IP address for the switch. This IP address is used for manageable purpose, i.e.; network applications such as, http server, SNMP server, ftp server, telnet server and SSH server of the switch are all using this IP address.

CLI command: net interface ip sw0 < IP address> < netmask>

#### [Network Mask]

Displays the subnet mask for the switch.

CLI command: net interface ip sw0 < IP address> < netmask>

#### [Default Gateway]

Displays the IP address of the default gateway. This field is necessary if the switch network contains one or more routers.

**CLI command**: net route static add *<destination subnet/IP> <gateway> <netmask> <metric>* 

#### [Password Protection is] [Enabled/Disabled]

When the password protection is enabled, the web interface will request a user name and password authentication while user accesses the switch through the browser.

CLI command: sys web set <enable/disable>

## [New Password] [Verify Password]

The default user name is **admin**. By default, a password is not required. You may set a password by configuring these fields.

CLI command: sys users modify <user name, 'admin' by default>
user name (old user name, 'admin' by default): <new user name>
password (old password): <new password>

## [Reboot]

User can reboot the switch by issuing the reboot command.

CLI command: sys reboot

## [Upload]

No CLI command for this function. Refer to Boot ROM commands for this function.

## 5.3.2 Physical Interface Commands

#### [Admin] [Enable/Disable]

Displays the port admin status and allows user to turn the port on or off.

CLI command: 12 port admin <port number> <enable/disable>

#### [Mode] [Auto/10M-Half/10M-Full/100M-Half/100M-Full/1G-Full]

Displays the current speed and duplex mode of the port. The speed and duplex mode can be automatically detected when auto-negotiation is enabled on a port.

CLI command: |2 port autoneg <port number> <enable/disable>

CLI command: 12 port speed <port number> <10/100/1000>

CLI command: 12 port duplex <port number> <full/half>

#### [Flow Control] [Enable/Disable]

Displays the IEEE802.3x flow control setting of a port. Note that this flow control is operating only in full duplex mode.

CLI command: 12 port flow <port number> <enable/disable>

## [Reload]

Restores the previous port settings from the configuration file.

**CLI command:** l2 port retrieve

## 5.3.3 Bridge Commands

## [Spanning Tree is] [STP Enabled/ RSTP Enabled/ Disabled]

Allows user to specify whether the switch participates the Spanning Tree Protocol (STP/RSTP).

CLI command: 12 stp start <stp/rstp>

CLI command: 12 stp stop

[Hello Time] [Forward Delay] [Max Age] [Bridge Priority]

Displays the current STP/RSTP bridge parameters setting.

CLI command: 12 stp bridge set

Hello Time (1..10 seconds):[old Hello Time] <new Hello Time>

Max Age (6..40 seconds):[ old Max Age] <new Max Age>

Forward Delay (4..30 seconds):[ old Forward Delay] <new Forward Delay>

Bridge Priority (0.. 61440):[ old Bridge Priority] < new Bridge Priority>

[Priority]

[Path Cost]

[Edge Port]

[Point-to-point]

Displays the current STP/RSTP ports parameters setting.

CLI command: 12 stp port set

Port Settings (all,...):[all] < select a port number, or just type 'all' to iteratively config>

Port <port number> Priority (0..240):[old port Priority] <new port Priority>

Port <port number> Path Cost (1..20000000):[old port Path Cost] <new port Path Cost>

Port <port number> EdgePort (yes/no):[old port EdgePort] <new port EdgePort >

Port <port number> Point-to-Point (yes/no/auto):[old port Point-to-Point] <new port Point-to-Point >

## [Reload]

Restores the previous saved settings from configuration file.

CLI command: I2 stp retrieve

CLI command: 12 stp bridge retrieve

**CLI command:** 12 stp port retrieve

#### [Show Trunk]

Displays a specific trunk group settings. User can create a new trunk group by specify a unique trunk ID, a trunk name description, LACP mode (enabled or disable), and its trunk group member ports.

CLI command: 12 trunk show < trunk id>

#### [Create Trunk]

Creates a new trunk group by giving trunk ID, name, LACP mode and port numbers.

**CLI command :** l2 trunk create <trunk id> <trunk name> <lacp (enable/disable)> <port list>

### [Add/Remove Trunk]

Trunk group port members can be added to or removed from an existing trunk group.

**CLI command :** I2 trunk add <trunk id> <port list>

CLI command: |2 trunk remove <trunk id> <port list>

## [LACP Action]

User can enable or disable LACP on a specific trunk group.

CLI command: 12 trunk lacp action <trunk id> <enable/disable>

## [LACP System Priority]

User can assign the system priority for running LACP.

## [LACP Port Priority]

User can assign the port priority for running LACP.

CLI command: 12 port lacppri cpriority> <port list / \* for all ports>

#### [Reload]

Restores the previous saved settings of trunk from configuration file.

**CLI command:** 12 trunk retrieve

#### [Mirror Mode] [Enable/Disable]

#### [Monitor Port] [port number]

Displays the mirroring settings of the switch.

**CLI command :** 12 mirror create < monitor port no> < enable/disable>

CLI command: 12 mirror ingress <port list>

CLI command: 12 mirror egress <port list>

CLI command: 12 mirror remove <ingress/egress> <port list>

#### [Reload]

Restores the previous saved settings from configuration file.

CLI command: 12 mirror retrieve

## [Show Multicast Group]

Displays the static multicast groups that are presented in the multicast group table.

CLI command: 12 mcast show

## [Set Multicast Group]

Allows user to add or modify a static multicast group by specifying the MAC address, VLAN ID, VLAN port members, and its untagged port members. Note that MAC address and VLAN ID combination is formed as an unique entry in multicast group table

CLI command: 12 mcast set

mac address [format: xx:xx:xx:xx:xx]: <multicast mac address>

vlan id [1 by default]: <vlan id>

port list [format: 1 2 3 4 - 26/\* for all ports]: <port list>

#### [Remove Multicast Group]

Allows user to delete a static multicast group entry from multicast group table by given a MAC address and VLAN ID.

CLI command: 12 mcast delete

mac address [format: xx:xx:xx:xx:xx:xx]: < multicast mac address>

vlan id: <vlan id>

#### [Reload]

Restores the previous saved settings from configuration file.

CLI command: 12 mcast retrieve

## [IGMP is] [Enabled/Disabled]

Layer 2 IGMP snooping can be started or terminated by user if necessary.

CLI command: I2 igmp <start/stop>

## [Reload]

Restores the previous saved settings from configuration file.

CLI command: 12 igmp retrieve

[Action] [Enable/Disable]

[Mode] [Broadcast] or [Broadcast/Multicast] or [Broadcast/Multicast/Unknown unicast]

## [Limit Rate]

User can limit the broadcast, multicast, and flooding (due to destination lookup failed) traffic rate by turning the traffic control on.

**CLI command**: I2 rate set <enable/disable> [<mode (1:broadcast only, 2:broadcast and multicast, 3:broadcast, multicast and unknown unicast)> < (70~250000 Kbps/sec)>]

#### [Reload]

Restores the previous saved settings from configuration file.

CLI command: 12 rate retrieve

#### [Aging Time]

User can set the ARL (Address Resolution Logic) entries aging time by setting the aging time value.

**CLI command :** 12 arl age [aging time value]

#### [Query by Port]

ARL entries existed in ARL table can be queried according to port number.

CLI command: I2 arl port <port number>

## [Query by VLAN ID]

ARL entries existed in ARL table can be queried according to VLAN ID.

CLI command: I2 arl vlan <vlan id>

## [Query by MAC Address]

ARL entries existed in ARL table can be queried according to MAC address.

**CLI command**: l2 arl mac <mac address> [vlan id]

## [MAC Address]

## [VLAN ID]

## [Port Selection]

User can add or modify a static ARL entry by specifying a MAC address, VLAN ID, port number, and trunk ID.

CLI command: 12 arl static <mac> <vlan id> <port no> <trunk id>

#### [Remove]

Static ARL entries can be deleted by indicating the MAC address and its VLAN ID. These two-field combination is formed as unique entry in ARL table.

CLI command: 12 arl delete <mac address> <vlan id>

#### [Reload]

Restores the previous saved settings from configuration file.

CLI command: 12 arl retrieve

#### [Show VLAN]

Displays the existing VLAN information of the switch.

CLI command: I2 vlan show < vlan id>

#### [Name]

#### [VLAN ID]

Allows user to config the VLAN settings. User may create a new VLAN by giving a unique VLAN ID, a VLAN description name, and its port member list, note that the port member here is indicated as tagged port member. To specify a VLAN port member as untagged port, CLI command utportadd can achieve this purpose. User may use CLI command add or remove to further add some port members to a VLAN or exclude some existing port members from a VLAN.

CLI command: I2 vlan create <vlan id> <vlan name> <port list>

CLI command: I2 vlan add <vlan id> <port list>

CLI command: |2 vlan remove <vlan id> <port list>

CLI command: 12 vlan utportadd <vlan id> <untagged port list>

## [Remove VLAN]

Allows user to completely destroy an existing VLAN.

CLI command: 12 vlan delete <vlan id>

#### [Reload]

Restores the previous saved settings from configuration file.

CLI command: 12 vlan retrieve

#### [Show Port]

Displays the port configuration

CLI command: 12 port show <port id or \* for all ports>

## [PVID]

Sets the default VLAN for a port by giving a VLAN ID and its associated port member list.

CLI command: **I2 port vlan <vlan id**, **4095 to disable the port-based vlan> <port list>** 

## [CoS Value]

Sets the Class of Service for a port by assigning it a priority (with range of 0-7) criteria value for untagged packets..

CLI command: I2 port priority <CoS> <port list>

## [Reload]

Restores the previous saved settings from configuration file.

CLI command: 12 port retrieve

## [CoS] [Map]

Allows user to map the CoS priority (with range of 0-7) for a buffer queue (total of 4, with queue ID of 1-4).

CLI command: |2 cos map <queue id (1-4)> <cos (0-7)>

#### [Scheduling Algorithm] [Strict/WRR]

Allows user to set scheduling with strict priority based or weight priority based.

CLI command: I2 cos sched <mode (1: strict 2: weighted round robin)>

#### [Reload]

Restores the previous saved settings from configuration file.

CLI command: 12 cos retrieve

#### 5.3.4 SNMP

### [Community Name] [Set]

A community entry contains a community description string and a set of privileges. Get privilege are turned on by default, and user can specify whether to give it the Set Privilege while create a new entry.

CLI command: snmp community add

New community string: <new community string>

**Get privileges:** [y, always turn on by default]

Set privileges? (y/n):[n] <set privilege, y for 'yes'; n for 'no'>

User can modify a community entry in the table by reassigning its community string and privileges.

CLI command: snmp community set

Community entry (table index): <entry id to config>

Community string (old community string): <new community string>

This action will modify all hosts with community string from 'old community' to 'new community'.

Are you sure? (y/n):[y] <y for 'yes'; n for 'no'>

Get privileges: [y, always turn on by default]

Set privileges? (y/n):[n] <set privilege, y for 'yes'; n for 'no'>

Allows user to delete a community entry from community table.

**CLI command :** snmp community delete

Community entry (table index): <entry id to delete>

This action will delete all hosts in community string with 'delete community'.

Are you sure? (y/n):[y] <y for 'yes'; n for 'no'>

#### [Reload]

Restores the previous saved settings from configuration file.

**CLI command:** snmp community retrieve

## [Host IP Address] [Community]

A host entry contains a host IP address, network mask and its dedicated community string.

CLI command: snmp host add

Host IP/Subnet: <IP address>

Netmask: <netmask>

Community: <community string>

User can modify a host entry in the table by reassigning its allowed IP address, network mask and community string.

CLI command: snmp host set

Host table entry (table index): <entry id to config>

Host IP/Subnet (old IP address): <new IP address>

Netmask (old netmask): <new netmask>

Community (old community string): <new community string>

Allows user to delete a host entry from host table.

**CLI command:** snmp host delete

Entry id (table index): <entry id to delete>

#### [Reload]

Restores the previous saved settings from configuration file.

**CLI command:** snmp host retrieve

[Trap Version] [v1/v2c]

[Destination]

## [Community for Trap]

A trap entry contains SNMP version (currently support version 1 and version 2c), a destination IP address and the remote community string.

CLI command: snmp trap add

SNMP version? (1/2c):[1, by default] <snmp version>

Destination IP: <IP address>

Community: <community string>

User can modify a trap entry in the table by reassigning its SNMP version, destination IP address and community string.

**CLI command :** snmp trap set

Trap table entry (table index): <entry id to config>

SNMP version? (1/2c):[old snmp version] <new snmp version>

Destination IP (old IP address): <new IP address>

Community (old community string): <new community string>

Allows user to delete a trap entry from trap table.

CLI command: snmp trap delete

Trap table entry (table index): <entry id to delete>

#### [Reload]

Restores the previous saved settings from configuration file.

**CLI command:** snmp trap retrieve

[Group Name]

[Read View Name]

[Write View Name]

[Notify View Name]

[Security Model]

### [Security level]

A VACM(View-based Access Control Model) Group entry contains a group name, read view name, write view name, notify view name, security model, security level and context match.

CLI command: snmp snmpv3 access add

Gruop Name: <group name string>

Security Model [0/1/2/3](any/v1/v2c/usm): <security model>

Security Level [1/2/3](noauth/authnopriv/authpriv): <security level>

Context Match [0/1](inexact/exact): <context match>

Read View Name: <read view name string>

Write View Name: <write view name string>

Notify View Name: < notify view name string>

User can modify a VACM entry in the Group by reassigning its allowed group name, read view name, write view name, notify view name, security model, security level and context match.

CLI command: snmp snmpv3 access set

**Gruop Name:** (old group name string) < new group name string>

**Security Model [0/1/2/3](any/v1/v2c/usm):** (old security model) < new security model>

**Security Level [1/2/3](noauth/authnopriv/authpriv):** (old security level) < new security level>

Context Match [0/1](inexact/exact): (old context match) < new context match>

**Read View Name:** (old read view name string) < new read view name string>

**Write View Name:** (old write view name string) < new write view name string>

**Notify View Name:** (old notify view name string) < new notify view name string>

Allows user to delete a VACM entry from VACM group.

CLI command: snmp snmpv3 access delete

Access entry: <entry id to delete>

## [Reload]

Restores the previous saved settings from configuration file.

**CLI command :** snmp snmpv3 access retrieve

[View Name]

[View Type]

[View Subtree]

## [View Mask]

VACM (View-based Access Control Model) View is used to view the information of SNMPV3 VACM Group. A VACM View entry contains a view name, view type, view subtree and view mask.

CLI command: snmp snmpv3 view add

View Name: <view name string>

View Subtree [oid]: <view subtree>

View Mask: <view mask>

View Type[1/2](included/excluded): <view type>

User can modify a VACM View entry in the table by reassigning its allowed view name, view type, view subtree and view mask.

**CLI command :** snmp snmpv3 view set

**View Name:** (old view name string) < new view name string >

View Subtree [oid]: (old view subtree) < new view subtree>

**View Mask:** (old view mask) < new view mask >

View Type[1/2](included/excluded): (old view type) < new view type >

Allows user to delete a VACM View entry.

**CLI command :** snmp snmpv3 view delete

View entry: <entry id to delete>

## [Reload]

Restores the previous saved settings from configuration file.

CLI command: snmp snmpv3 view retrieve

[Engine Id]

[Name]

[Auth Protocol]

[Auth Password]

[Priv Protocol]

[Priv Password]

USM(User-based Security Model) User is used to configure the information of SNMPV3 USM User. A USM User entry contains a engine Id, name, auth protocol, auth password, priv protocol and priv password.

CLI command: snmp snmpv3 usmuser add

EngineId: <engine id string >

Name: <user name string >

AuthProtocol [oid]: <auth protocol oid string >

AuthPassword: <auth password string>

Priv Protocol [oid]: <priv protocol oid string >

Priv Password: <priv password string >

User can modify a USM User entry in the table by reassigning its allowed engine Id, name, auth protocol, auth password, priv protocol and priv password.

CLI command: snmp snmpv3 usmuser set

**Engineld:** (old engine id string ) < new engine id string >

Name: (old user name string ) < new user name string >

**AuthProtocol [oid]:** (old auth protocol oid string) < new auth protocol oid string >

AuthPassword: (old auth password string) < new auth password string>

**Priv Protocol [oid]:** (old priv protocol oid string) < new priv protocol oid string >

Priv Password: (old priv password string) < new priv password string >

Allows user to delete a USM User entry.

**CLI command:** snmp snmpv3 usmuser delete

USM user entry: <entry id to delete>

#### [Reload]

Restores the previous saved settings from configuration file.

CLI command: snmp snmpv3 usmuser retrieve

## 5.3.5 Security Commands

#### [Reauthentication]

Allows user to open or close periodic reauthentication.

CLI command: security dot1x bridge reauth < enable / disable >

## [Reauthentication Time]

Allows user to set up the reauthentication time.

**CLI command**: security dot1x bridge reauthtime < reauthentication time (1-4294967295 sec)>

## [Authentication Method]

Allows user to set up the authentication method (RADIUS or Local database).

**CLI command :** security dot1x bridge authmeth <type (1:local 2:radius)>

## [Quiet Period]

Allows user to set up the quiet period.

**CLI command :** security dot1x bridge quietperiod <*quiet period (1-65535 sec)*>

#### [Retransmission Time]

Allows user to set up the retransmission time.

**CLI command :** security dot1x bridge retxtime <*retransmission time* (1-65535 sec)>

#### [Max Reauthentication Attempts]

Allows user to set up the max number of the reauthentication attemps.

**CLI command :** security dot1x bridge reauthmax < max reauthentication attemps (1-10)>

#### [Multi-host]

Allows user to enable or disable Multi-host on some specific ports.

**CLI command :** security dot1x port multihost <*enable/disable*><*port list/\**>

## [Authentication Control]

Allows user to set up the authentication control of some specific ports.

**CLI command :** security dot1x port authortrl <type (1: force\_authorized 2:force\_unauthorized 3: auto)><port list/\*>

## [Guest VLAN]

Allows user to set up the guest VLAN ID of some specific ports.

**CLI command :** security dot1x bridge port guestvlan <*vlan id (0:no guest vlan)> <port list/\*>* 

## [Reload]

Restores the previous saved settings from configuration file.

**CLI command :** security dot1x retrieve

[User Name]

[Password]

[Confirm Password]

[Dynamic VLAN]

Create users in the local database of the switch for 802.1x authentication. A user entry contains a user name, password and dynamic VLAN.

**CLI command:** security dialinuser create

User Name: <user name string>

Password: <password string>

Confirm Password: <confirm password string>

**Dynamic VLAN:** <dynamic VLAN>

CLI command: security dialinuser remove <user name/\*>

Allows user to delete a user entry from the local database.

**CLI command :** security dialinuser modify <user name/\*>

Allows user to modify a user entry from the local database. It contains a user name, password and dynamic VLAN.

User Name: <new user name string>

Password: <new password string>

Confirm Password: <new confirm password string>

Dynamic VLAN: <new dynamic VLAN>

## [Reload]

Restores the previous saved settings from configuration file.

**CLI command :** security dialinuser retrieve

[Authentication Server IP]

[Authentication Server Port]

[Authentication Server Key]

[Confirm Authentication Key]

Allows user to config the RADIUS server IP, server port and server key.

**CLI command:** security radius set

authentication server ip <ip/none>: (old server ip)<new server ip >

authentication server port <port/default>: (old server port)<new</pre>

server port>

authentication server key <key/none>: <server key>

confirm authentication key <key/none>: <confirm server key>

## [Reload]

Restores the previous saved settings from configuration file.

**CLI command:** security radius retrieve

## [Generate SSH key]

Allows user to generate SSH keys. SSH (Secure SHell) is a protocol for remotely logging into a machine via a shell. It is very similar in functionality to telnet, however unlike telnet, all data between the client and server is encrypted. The encryption provides protection against various network security risks. Currently, our switch supports SSH protocol version 2 and allows one login at a time. Two pairs of SSH keys will be created in system flash storage. The pairs of keys are RSA and DSA public/private keys respectively.

**CLI command :** security sshkey start

## [Reset SSH key]

Reset SSH keys to default value.

CLI command: security radius default

#### [Show Generating Status]

Show the SSH key generating status. It will display "success" or "SSH keys generated fail" or "system is generating keys ...".

CLI command: security sshkey show

#### 5.3.6 PoE

### [Admin]

Set port power to enable or disable.

CLI command: poe admin < enable / disable > < port list/\* >

## [Prio]

Set port priority.

CLI command: poe admin < priority[0-47] > < port list/\* >

#### [heat]

Show temperature of the devices.

**CLI command:** poe heat

## [pse]

Show PSE system Information.

CLI command: poe pse

## [diag]

Show diagnostic result for port power.

**CLI command:** poe diag

## [display]

Display real-time port power information.

CLI command: poe display < port list/\* >

#### [show]

Show the PoE configuration.

**CLI command:** poe show

#### [save]

Save the PoE configuration into the flash.

**CLI command:** poe save

#### [Reload]

Restores the previous saved settings from configuration file.

CLI command: poe retrieve

## 5.3.7 Cable Diagnosis

## [Port]

Enable cable diagnosis on a port.

CLI command : cablediag port <port no>

## 5.4 Miscellaneous Commands

**sys time uptime:** shows the time since the system boot up.

sys time date: shows the current date and time

sys time settime: sets the current time

sys files config backup: backup configuration files

sys files config default: restore factory default configuration files

sys monitor auto: enable or disable fan auto detection

sys monitor set: Set fan speed command (1~255)

sys monitor show: Show the status of system environment

net ping: ping remote host

net route show: displays the entries in the routing table

## 6 Configuration backup and restore

## 6.1 Configuration backup

Configuration backup can be done with ftp. In MS-DOS, the configuration backup is done as follows.

SWP-0224FP's IP address is "192.168.1.1".

PC's (for ftp client) IP address is "192.168.1.10".

PC is connected with SWP-0224FP ,and , execute ftp according to the following procedures.

C:\>ftp 192.168.1.1

(Connect to SWP-0224FP by ftp)

Connected to 192.168.1.1.

220 PLANEX SWP-0224FP FTP version 1.0 ready

User (192.168.1.1:(none)): admin (Enter the User ID of SWP-0224FP)

331 Enter PASS command

Password: (Enter null if SWP-0224FP's setting is default)

230 Logged in

ftp> get backup (Get the backup configuration by ftp)

200 Port command okay

150 Opening data connection for RETR backup

226 File received OK

ftp: 52684 bytes received in 0.67Seconds 78.40Kbytes/sec.

ftp> bye (Exit ftp mode)

221 Goodbye!

## 6.2 Configuration restore

Configuration restore can be done with ftp. In MS-DOS, the configuration restore is done as follows.

SWP-0224FP's IP address is "192.168.1.1".

PC's (for ftp client) IP address is "192.168.1.10".

PC is connected with SWP-0224FP, and, execute ftp according to the following procedures.

C:\>ftp 192.168.1.1 (Connect to SWP-0224FP by ftp)

Connected to 192.168.1.1.

220 PLANEX SWP-0224FP FTP version 1.0 ready

User (192.168.1.1:(none)); admin (Enter the User ID of SWP-0224FP)

331 Enter PASS command

Password: (Enter null if SWP-0224FP's setting is default)

230 Logged in

ftp> put backup (Restore configuration of SWP-0224FP by ftp)

200 Port command okay

150 Opening data connection for RETR backup

226 File sent OK

ftp: 52684 bytes sent in 0.00Seconds 52684000.00Kbytes/sec.

ftp> bye (Exit ftp mode)

221 System is rebooting, bye (SWP-0224FP reboots automatically)

# 7 IP Addresses, Network Masks, and Subnets

## 7.1 IP Addresses



This section pertains only to IP addresses for IPv4 (version 4 of the Internet Protocol). IPv6 addresses are not covered.

This section assumes basic knowledge of binary numbers, bits, and bytes. For details on this subject, see Appendix 0.

IP addresses, the Internet's version of telephone numbers, are used to identify individual nodes (computers or devices) on the Internet. Every IP address contains four numbers, each from 0 to 255 and separated by dots (periods), e.g. 20.56.0.211. These numbers are called, from left to right, field1, field2, field3, and field4.

This style of writing IP addresses as decimal numbers separated by dots is called *dotted decimal notation*. The IP address 20.56.0.211 is read "twenty dot fifty-six dot zero dot two-eleven."

## 7.1.1 Structure of an IP address

IP addresses have a hierarchical design similar to that of telephone numbers. For example, a 7-digit telephone number starts with a 3-digit prefix that identifies a group of thousands of telephone lines, and ends with four digits that identify one specific line in that group.

Similarly, IP addresses contain two kinds of information.

Network ID

Identifies a particular network within the Internet or intranet

Host ID

Identifies a particular computer or device on the network

The first part of every IP address contains the network ID, and the rest of the address contains the host ID. The length of the network ID depends on the network's *class* (see following section). Table 7 shows the structure of an IP address.

Table 7. IP address structure

	Field1	Field2	Field3	Field4
Class A	Network ID	Host ID		
Class B	Network ID		Host ID	
Class C	Network ID			Host ID

Following are examples of valid IP addresses:

Class A: 10.30.6.125 (network = 10, host = 30.6.125) Class B: 129.88.16.49 (network = 129.88, host = 16.49) Class C: 192.60.201.11 (network = 192.60.201, host = 11)

## 7.1.2 Network classes

The three commonly used network classes are A, B, and C. (There is also a class D but it has a special use beyond the scope of this discussion.) These classes have different uses and characteristics.

Class A networks are the Internet's largest networks, each with room for over 16 million hosts. Up to 126 of these huge networks can exist, for a total of over 2 billion hosts. Because of their huge size, these networks are used for WANs and by organizations at the infrastructure level of the Internet, e.g. your ISP.

Class B networks are smaller but still quite large, each being able to hold over 65,000 hosts. There can be up to 16,384 class B networks in existence. A class B network might be appropriate for a large organization such as a business or government agency.

Class C networks are the smallest, only able to hold 254 hosts at most, but the total possible number of class C networks exceeds 2 million (2,097,152 to be exact). LANs connected to the Internet are usually class C networks.

Some important notes regarding IP addresses:

The class can be determined easily from field1:

field1 = 1-126: Class A field1 = 128-191: Class B field1 = 192-223: Class C

(field1 values not shown are reserved for special uses)

A host ID can have any value except all fields set to 0 or all fields set to 255, as those values are reserved for special uses.

## 7.2 Subnet masks



A *mask* looks like a regular IP address, but contains a pattern of bits that tells what parts of an IP address are the network ID and what parts are the host ID: bits set to 1 mean "this bit is part of the network ID" and bits set to 0 mean "this bit is part of the host ID."

Subnet masks are used to define subnets (what you get after dividing a network into smaller pieces). A subnet's network ID is created by "borrowing" one or more bits from the host ID portion of the address. The subnet mask identifies these host ID bits.

For example, consider a class C network 192.168.1. To split this into two subnets, you would use the subnet mask:

255.255.255.128

It's easier to see what's happening if we write this in binary:

## 11111111. 11111111. 11111111.10000000

As with any class C address, all of the bits in field1 through field 3 are part of the network ID, but note how the mask specifies that the first bit in field 4 is also included. Since this extra bit has only two values (0 and 1), this means there are two subnets. Each subnet uses the remaining 7 bits in field4 for its host IDs, which range from 0 to 127 (instead of the usual 0 to 255 for a class C address).

Similarly, to split a class C network into four subnets, the mask is:

255.255.255.192 or 111111111.11111111.11111111.11000000

The two extra bits in Field 4 can have four values (00, 01, 10, 11), so there are four subnets. Each subnet uses the remaining six bits in field4 for its host IDs, ranging from 0 to 63.

Sometimes a subnet mask does not specify any additional network ID bits, and thus no subnets. Such a mask is called a *default subnet mask*. These masks are:



Class A: 255.0.0.0 Class B: 255.255.0.0 Class C: 255.255.255.0

These are called *default* because they are used when a network is initially configured, at which time it has no subnets.

# 8 Troubleshooting

This section gives instructions for using several IP utilities to diagnose problems. A list of possible problems with suggestion actions is also provided.

All the known bugs are listed in the release note. Read the release note before you set up the switch. Contact Customer Support if these suggestions do not resolve the problem.

# 8.1 Diagnosing problems using IP utilities

## 8.1.1 ping

Ping is a command you can use to check whether your PC can recognize other computers on your network and the Internet. A ping command sends a message to the computer you specify. If the computer receives the message, it sends messages in reply. To use it, you must know the IP address of the computer with which you are trying to communicate.

On Windows-based computers, you can execute a ping command from the Start menu. Click the Start button, and then click Run. In the Open text box, type a statement such as the following:

## ping 192.168.1.1

Click \_\_\_\_\_\_. You can substitute any private IP address you know on your LAN or a public IP address for an Internet site.

If the target computer receives the message, a Command Prompt window appears as shown in Figure 47.

```
C:\>ping 192.168.1.1

Pinging 192.168.1.1 with 32 bytes of data:

Reply from 192.168.1.1: bytes=32 time=1ms TTL=255

Ping statistics for 192.168.1.1:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),

Approximate round trip times in milli-seconds:
    Minimum = 1ms, Maximum = 1ms, Average = 1ms

C:\>
```

Figure 47. Using the ping utility

If the target computer cannot be located, you will receive the message "Request timed out."

Using the ping command, you can test whether the path to the switch is working (using the pre-configured default LAN IP address 192.168.1.1) or another address you assigned.

You can also test whether access to the Internet is working by typing an external address, such as that for www.yahoo.com (216.115.108.243). If you do not know the IP address of a particular Internet location, you can use the nslookup command, as explained in the following section.

From most other IP-enabled operating systems, you can execute the same command at a command prompt or through a system administration utility.

## 8.1.2 nslookup

You can use the nslookup command to determine the IP address associated with an Internet site name. You specify the common name, and the nslookup command looks up the name on your DNS server (usually located with your ISP). If that name is not an entry in your ISP's DNS table, the request is then referred to another higher-level server, and so on, until the entry is found. The server then returns the associated IP address.

On Windows-based computers, you can execute the nslookup command from the Start menu. Click the Start button, then click Run. In the Open text box, type the following:

## nslookup

Clicks A Command Prompt window displays with a bracket prompt (>). At the prompt, type the name of the Internet address you are interested in, such as www.absnews.com.

The window displays the associate IP address you know. See Figure 48.

```
C:\>nslookup
Default Server: tp-dc-05.corpnet.asus
Address: 172.21.128.8

> www.abcnews.com
Server: tp-dc-05.corpnet.asus
Address: 172.21.128.8

Non-authoritative answer:
Name: abcnews.com
Address: 199.181.132.250
Aliases: www.abcnews.com
>
```

Figure 48. Using the nslookup utility

There may be several addresses associated with an Internet name. This is common for web sites that receive heavy traffic; they use multiple, redundant servers to carry the same information.

To exit from the nslookup utility, type **exit** and press **<Enter>** at the command prompt.

# Simple fixes

The following table lists some common problems that you may encounter when installing or using the switch, and the suggested actions to solve the problems.

Table 8. Troubleshooting

Problem	Suggested Action
LEDs	- Cuggeston / Culture
SYSTEM LED does not light up after the switch is turned on.	Verify if the power cord is securely connected to the switch and a wall socket/power strip.
FAN LED is amber	Check the fans on the back of the switch.
PoE LED is amber	PoE module is failed or installed improperly.
Gigabit Ethernet Link LED does not illuminate after an Ethernet cable is attached.	<ol> <li>Verify if the Ethernet cable is securely connected to your LAN switch/hub/PC and to the switch. Make sure the PC and/or hub/switch is turned on.</li> </ol>
	<ol> <li>Verify if your cable is sufficient for your network requirements. A 1000 Mbps network (1000BaseTx) should use cables labeled Cat 5. 10Mbit/sec cables may tolerate lower quality cables.</li> </ol>
Network Access	
PC cannot access	1. Check the Ethernet cabling is good and the LED is green.
another host in the same network	<ol><li>If the port LED is amber, check if this port is disabled. You may experience a disconnected network in a short period (around 1 minute) if you just turned on the STP.</li></ol>
PCs cannot display web configuration pages.	<ol> <li>The switch is powered up and the connecting port is enabled. The factory default IP for the switch is 192.168.1.1.</li> </ol>
	2. Verify your network setup in your PC for this information. If your PC does not have a valid route to access the switch, change the switch IP to an appropriate IP that your PC can access.
	3. Ping "switch IP" from the PC, if it still fails, repeat step 2.
	4. If ping is successful but the web configuration still fails, connecting PC through the console port by a RS232, check if any filter rule or static MAC address is set to block the WEB traffics.
Web Configuration Interface	
You forgot/lost your WEB Configuration Interface user ID or password.	If you have not changed the password from the default, try using "admin" as the user ID and bypassing password.
	<ol><li>Login to console mode through RS232, use "sys user show" to display the lost information</li></ol>

Problem	Suggested Action
Some pages do not display completely	<ol> <li>Verify that you are using Internet Explorer v5.5 or later.         Netscape is not supported. Support for Javascript® must be enabled in your browser. Support for Java® may also be required.     </li> </ol>
	<ol><li>Ping the switch IP address to see if the link is stable. If some ping packets fail, check your network setup to make sure a valid setting.</li></ol>
Changes to Configuration are not being retained.	Be sure to click on save button in the Save Configuration page to save any changes.
Console Interface	
Cannot show the texts on the terminal emulator.	1. The factory default baud rate is 9600, no flow control, 8 bit data, no parity check and stop bit is one.
	2. Change your terminal emulator setup to this number.
	3. Check if the cable is good.

# 9 Glossary

**10BASE-T** A designation for the type of wiring used by Ethernet networks

with a data rate of 10 Mbps. Also known as Category 3 (CAT 3)

wiring. See also data rate, Ethernet.

**100BASE-T** A designation for the type of wiring used by Ethernet networks

with a data rate of 100 Mbps. Also known as Category 5 (CAT 5)

wiring. See also data rate, Ethernet.

**1000BASE-T** A designation for the type of wiring used by Ethernet networks

with a data rate of 1000 Mbps.

**binary** The "base two" system of numbers, that uses only two digits, 0

and 1, to represent all numbers. In binary, the number 1 is written

as 1, 2 as 10, 3 as 11, 4 as 100, etc. Although expressed as

decimal numbers for convenience, IP addresses in actual use

are binary numbers; e.g., the IP address 209.191.4.240 is

11010001.10111111.00000100.11110000 in binary. See also bit,

IP address, network mask.

**bit** Short for "binary digit," a bit is a number that can have two values,

0 or 1. See also binary.

**bps** bits per second

Cos Class of Service. Defined in 802.1Q, the value range is from 0 to

7.

**broadcast** To send data to all computers on a network.

**Ethernet** The most commonly installed computer network technology,

usually using twisted pair wiring. Ethernet data rates are 10 Mbps

and 100 Mbps. See also 10BASE-T, 100BASE-T, twisted pair.

FTP File Transfer Protocol

A program used to transfer files between computers connected to the Internet. Common uses include uploading new or updated files to a web server, and downloading files from a web server.

**host** A device (usually a computer) connected to a network.

ICMP Internet Control Message Protocol

An Internet protocol used to report errors and other

network-related information. The ping command makes use of

ICMP.

IGMP Internet Group Management Protocol

about its membership in multicast groups with adjacent routers.

A multicast group of computers is one whose members have designated as interested in receiving specific content from the others. Multicasting to an IGMP group can be used to

An Internet protocol that enables a computer to share information

simultaneously update the address books of a group of mobile computer users or to send company newsletters to a distribution

list.

**IGMP Snooping** Snoop the IGMP packets on each port and associate the port

with a layer 2 muticast group.

mask See network mask.

**Multicast** To send data to a group of network devices.

**Mbps** Abbreviation for Megabits per second, or one million bits per

second. Network data rates are often expressed in Mbps.

**Monitor** Also called "*Roving Analysis*", allow you to attach a network

analyzer to one port and use it to monitor the traffics of other

ports on the switch.

**network mask** A network mask is a sequence of bits applied to an IP address to

select the network ID while ignoring the host ID. Bits set to 1

mean "select this bit" while bits set to 0 mean "ignore this bit." For

example, if the network mask 255.255.255.0 is applied to the IP

address 100.10.50.1, the network ID is 100.10.50, and the host

ID is 1. See also binary, IP address, subnet, "IP Addresses

Explained" section.

NIC Network Interface Card

An adapter card that plugs into your computer and provides the

physical interface to your network cabling, which for Ethernet

NICs is typically an RJ-45 connector. See Ethernet, RJ-45.

**packet** Data transmitted on a network consists of units called packets.

Each packet contains a payload (the data), plus overhead

information such as where it came from (source address) and

where it should go (destination address).

ping Packet Internet (or Inter-Network) Groper

A program used to verify whether the host associated with an IP address is online. It can also be used to reveal the IP address for

a given domain name.

**port** A physical access point to a device such as a computer or router,

through which data flows into and out of the device.

A set of rules governing the transmission of data. In order for a

data transmission to work, both ends of the connection have to

follow the rules of the protocol.

**remote** In a physically separate location. For example, an employee

away on travel who logs in to the company's intranet is a remote

user.

**RJ-45** Registered Jack Standard-45

The 8-pin plug used in transmitting data over phone lines.

Ethernet cabling usually uses this type of connector.

**RMON** Remote Monitoring

Extensions to SNMP, provide comprehensive network

monitoring capabilities.

**routing** Forwarding data between your network and the Internet on the

most efficient route, based on the data's destination IP address

and current network conditions. A device that performs routing is

called a router.

**SNMP** Simple Network Management Protocol

The TCP/IP protocol used for network management.

**STP** Spanning Tree Protocol

The bridge protocol to avoid packet looping in a complicate

network.

**subnet** A subnet is a portion of a network. The subnet is distinguished

from the larger network by a subnet mask which selects some of

the computers of the network and excludes all others. The

subnet's computers remain physically connected to the rest of

the parent network, but they are treated as though they were on a

separate network. See also network mask.

**subnet mask** A mask that defines a subnet. See also network mask.

TCP See TCP/IP.

TCP/IP Transmission Control Protocol/Internet Protocol

The basic protocols used on the Internet. TCP is responsible for dividing data up into packets for delivery and reassembling them at the destination, while IP is responsible for delivering the packets from source to destination. When TCP and IP are bundled with higher-level applications such as HTTP, FTP,

Telnet, etc., TCP/IP refers to this whole suite of protocols.

Telnet/SSH

An interactive, character-based program used to access a remote computer. While HTTP (the web protocol) and FTP only allow you to download files from a remote computer, Telnet / SSH allows you to log into and use a computer from a remote location.

**TFTP** 

Trivial File Transfer Protocol

A protocol for file transfers, TFTP is easier to use than File Transfer Protocol (FTP) but not as capable or secure.

Trunk

Two or more ports are combined as one virtual port, also called as Link Aggregation.

TTL

Time To Live

A field in an IP packet that limits the life span of that packet.

Originally meant as a time duration, the TTL is usually represented instead as a maximum hop count; each router that receives a packet decrements this field by one. When the TTL reaches zero, the packet is discarded.

twisted pair

The ordinary copper telephone wiring long used by telephone companies. It contains one or more wire pairs twisted together to reduce inductance and noise. Each telephone line uses one pair. In homes, it is most often installed with two pairs. For Ethernet LANs, a higher grade called Category 3 (CAT 3) is used for 10BASE-T networks, and an even higher grade called Category 5 (CAT 5) is used for 100BASE-T networks. See also 10BASE-T, 100BASE-T, Ethernet.

**upstream** The direction of data transmission from the user to the Internet.

**VLAN** Virtual Local Area Network

WAN Wide Area Network

Any network spread over a large geographical area, such as a country or continent. The best example of a WAN is the Internet.

Web browser A software program that uses Hyper-Text Transfer Protocol

(HTTP) to download information from (and upload to) web sites, and displays the information, which may consist of text, graphic images, audio, or video, to the user. Web browsers use Hyper-Text Transfer Protocol (HTTP). Popular web browsers include Netscape Navigator and Microsoft Internet Explorer. See

also HTTP, web site, WWW.

Web page A web site file typically containing text, graphics and hyperlinks

(cross-references) to the other pages on that web site, as well as to pages on other web sites. When a user accesses a web site, the first page that is displayed is called the *home page*. See also

hyperlink, web site.

Web site A computer on the Internet that distributes information to (and

gets information from) remote users through web browsers. A

web site typically consists of web pages that contain text,

graphics, and hyperlinks. See also hyperlink, web page.